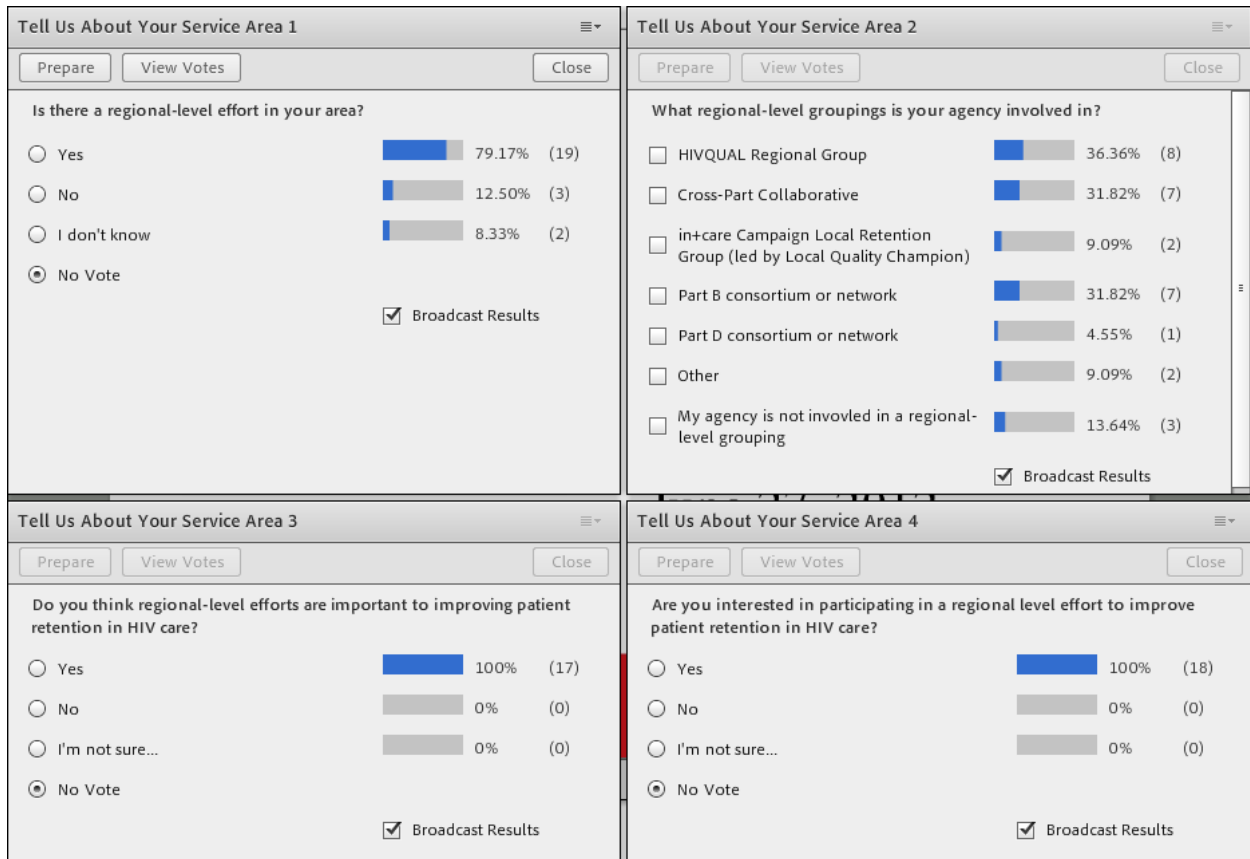




# June Webinar Chat Transcript and Polling Results Regional-Level Retention Efforts

## WEBINAR POLLS



## WEBINAR CHAT TRANSCRIPT

Sonali Kulkarni: How does the LA County treatment cascade data compare with what you are seeing in your areas?

Julie Dombrowski: We estimate 55% viral suppression among all PLWHA in King County

Jeff Allen: We are currently at 47% out of care according to the Florida Dept. of Health Bureau of HIV/ AIDS Data. We feel that this is not totally correct, but are working to eliminate the duplicate data, and locating the clients that are included in that report that have relocated.

Scott Parker: I may have missed it, but do you use CAREWare?

Sonali Kulkarni: LA County does not use CAREWare, we use another system.

Jeff Allen: Are the navigators given the names of the clients out of care, and if so how did you get past the legal aspects of information sharing with those navigators? Are they employed by DOH?

Jeff Allen: It's obvious that since the launch of the in+care campaign, when we engage clients in the webinars, there is increase in clients returning to care. All in about 7 months or so!

Amy Heine: We find working routinized monthly lists are more effective than blitzes as patients are easier to find.

Alfonso Urquidi: Even though surveillance data can be used to monitor care, what expectations should we



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place on providers for contacting their own patients? How much responsibility should be placed on them?  
Jeff Allen: HIPPA has been the big barrier in our area, and cross referencing all data bases to give an accurate ratio of those that are actually out of care. Have you had cross collaboration from all departments in charge of this data?




















Amy Heine: Do other sites consent patients for bridge counseling or re-engagement efforts while in care?

Greta Immermann: Thanks for a great webinar today -- strong & compassionate presenters gave us some really helpful information. Thanks again.

Jeff Allen: The in+care Campaign, much like the Ryan White Program itself, brings together people from all walks of life. We are all dedicated to improving health. That's why the Campaign focuses on helping people living with HIV stay in care. Just as your health is improved when you work as a partner with your doctor and HIV providers, our in+care Campaign will go further and achieve more when people living with HIV/AIDS join us as Partners in+care.

Amy Heine: The reference in NEJM would be helpful to post

## WEBINAR EVALUATION RESULTS

Evaluation Question 1	Evaluation Question 2
<p>Prepare View Votes Close</p> <p>1. How would you rate the effectiveness of this webinar?</p> <ul style="list-style-type: none"> <li><input type="radio"/> a. Extremely effective  46.67% (7)</li> <li><input type="radio"/> b. Very effective  46.67% (7)</li> <li><input type="radio"/> c. Effective  6.67% (1)</li> <li><input type="radio"/> d. Somewhat effective  0% (0)</li> <li><input type="radio"/> e. Not effective  0% (0)</li> <li><input checked="" type="radio"/> No Vote</li> </ul>	<p>Prepare View Votes Close</p> <p>2. How engaged were you throughout today's webinar?</p> <ul style="list-style-type: none"> <li><input type="radio"/> a. Extremely engaged  40% (6)</li> <li><input type="radio"/> b. Very engaged  46.67% (7)</li> <li><input type="radio"/> c. Somewhat engaged  13.33% (2)</li> <li><input type="radio"/> d. Not engaged  0% (0)</li> <li><input checked="" type="radio"/> No Vote</li> </ul> <p><input checked="" type="checkbox"/> Broadcast Results</p>
Evaluation Question 3	Evaluation Question 4
<p>Prepare View Votes Close</p> <p>3. My knowledge and/or skills increased as a result of today's webinar.</p> <ul style="list-style-type: none"> <li><input type="radio"/> a. Strongly agree  35.71% (5)</li> <li><input type="radio"/> b. Agree  42.86% (6)</li> <li><input type="radio"/> c. Neutral  21.43% (3)</li> <li><input type="radio"/> d. Disagree  0% (0)</li> <li><input type="radio"/> e. Strongly disagree  0% (0)</li> <li><input checked="" type="radio"/> No Vote</li> </ul> <p><input checked="" type="checkbox"/> Broadcast Results</p>	<p>Prepare View Votes Close</p> <p>4. Today's webinar provided me with useful strategies and/or tools regarding engagement in healthcare.</p> <ul style="list-style-type: none"> <li><input type="radio"/> a. Strongly agree  46.15% (6)</li> <li><input type="radio"/> b. Agree  53.85% (7)</li> <li><input type="radio"/> c. Neutral  0% (0)</li> <li><input type="radio"/> d. Disagree  0% (0)</li> <li><input type="radio"/> e. Strongly disagree  0% (0)</li> <li><input checked="" type="radio"/> No Vote</li> </ul>



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### **WEBINAR PARTICIPANTS (19 Self-Identified of 41 Total)**

Scott Parker, RW Part B Coordinator for our Region in N.C.

Greta Immermann HIV Program Coordinator United Health Services Binghamton, NY

Jeff Allen local Quality Champion in Ormond Beach

Scoie Green, City of St. Louis DOH- Quality Management Coordinator

Nicole Petit (Albany Medical Center, NY). Medical case manager

Alfonso Urquidi, Chicago Dept of Public Health, Linkage to Care Coordinator

Meghan Davies, Whitman-Walker Health, Washington, DC: Director of Community Health

Aaron O'Brien from Roper St. Francis Healthcare in beautiful Charleston, SC.

Jesse Ungard, Baltimore, Maryland. Part A Quality Coordinator

Joel Peisinger Los Angeles Pacific AIDS Education and Training Center

Delores Cooper, Ryan White Program Manager, Savannah, GA

Forest Wallace outreach specialist, mercy care atlanta, ga.

Nora Holmquist Hudson County NJ Part A TGA

Pamela Phillips, Quality Management Coordinator Atlanta, GA

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Amy Heine Nurse Practitioner UNC-Chapel Hill, NC

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BPHC, Part A Grants Administrator

Debbie Konkle-Parker, Nurse Practitioner, Univ. of Mississippi Medical Center